

Don't Get Scammed

ComEd has seen an increase in reports of individuals calling ComEd customers and falsely claiming their electric service will be disconnected unless payment is made. These impersonators instruct customers to buy a prepaid credit card and call back to a different phone number with the personal identification number (PIN) or other personal information. They also use a tactic called "spoofing" to manipulate the Caller ID displayed phone number so that it appears as a ComEd number.

Remember

ComEd Representatives will never call you to ask you for cash or request that you purchase a prepaid credit card to make a payment on your bill. If you have concerns about the status of your account, call ComEd's Customer Service line at 1-800-334-7661 (1-800-EDISON1).

If you believe you have been the target of a phone scam, ComEd urges you to contact the Illinois Attorney General's Office at 1-800-386-5438 (TTY1-800-964-3013), or visit the Illinois Attorney General's website and click on the "Protecting Consumers" link.